



WATER METER AUDIT

Project Update #8

May 6, 2026

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Final Report Update

Kimley-Horn would like to thank Gilbert residents for their continued patience as we finalize the Final Report.

As part of the audit, select meters were removed and sent offsite for detailed testing. The return and processing of some of these meters took longer than originally anticipated, which delayed completion of the remaining analysis and incorporation of final results.

In addition, before being posted, the Final Report requires careful review and redaction to protect the privacy of residents whose meters were selected for testing, as well as those who submitted comments or concerns during the audit process.

Field work, data collection, and evaluation activities were completed within a short period to quickly identify possible issues.

We are currently finalizing the report and expect it will be made available to the public in the coming weeks. Once complete, the Final Report will be posted to the following sites:

- khwatermeteraudit.com
- gilbertaz.gov/UtilityUpdates

We appreciate the community's patience as we complete this important work to provide transparency, accuracy, and confidence in the Town's water meter and billing systems moving forward.

Key Findings Presentation

On April 7, 2026, Kimley-Horn presented key findings of the audit to Town Council. Click the following link to view the presentation recording (begins at 48:41):

<https://www.youtube.com/live/nq5hkL38ZO0?si=BiCn0CnTwYV1ZuFc&t=2921>.